

Paratransit NEWSLETTER

WTA

Sept. 2016

What's the best time to book your ride?

You can book a ride up to one week in advance. And while you can call as late as 5:00 pm the day before your trip, giving us more advance notice helps us plan trips in the most efficient way.

When you call, please be ready to provide the information we'll need: your name, and the addresses of where you'll be starting and ending your trip.

Travel Training Now Available

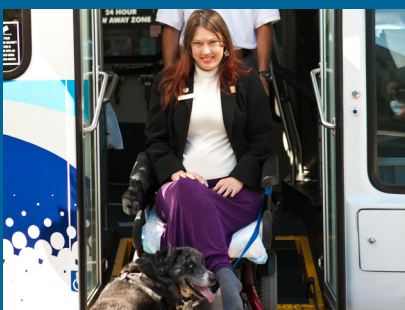
Would you like to learn to ride "fixed route" buses for some of your trips? If so, our partners at Smart Trips are now offering travel training.

Travel training is one-on-one instruction on how to ride the fixed route bus. Travel trainers can work with you on making a particular trip, such as from your home to a place you like to shop.

Benefits of riding the fixed route bus include not having to book rides in advance and spending less time waiting for the bus.

We know many of our paratransit riders aren't able to ride fixed route buses. Others can ride the fixed route bus for some--but not all--of their trips.

(Continued on reverse)



SAFE



RELIABLE



FRIENDLY

Travel Training (continued)



Remember that riding the fixed route bus for some of your trips won't effect your eligibility to ride paratransit when you need it.

Travel training is offered at no cost to you, and can be scheduled Mondays through Fridays between 8am and 5 pm.

For more information about Travel Training, call 360-685-8388.

R

RIDING SAFELY

Please stay buckled up and in your seat until the bus has come to a complete

stop. Please also wait until the driver is out of his or her seat, ready to assist you.

Whatcom Transportation Authority
4111 Bakerview Spur
Bellingham, WA 98226-9229